

JACKSON COUNTY REGIONAL CORRECTIONAL CENTER

Video Visitation Services

Effective **June 27, 2018**, remote video visitation between the general public and inmates at the Regional Correctional Center will be made available. It is imperative that the following steps are followed to schedule visits with an inmate at the Regional Correctional Center. On-site visitation for inmates at the Regional Correctional Center are scheduled to move from the current area to the main visitation lobby on July 03, 2018. All visitors, whether remote or on-site, are required to register an account through Securus. Both on-site and remote visits must be scheduled at least 24 hours prior to the requested visitation time. Visits can be scheduled up to 14 days in advance. Visits can be scheduled through the Securus website or at a visitation kiosk in the visitation lobby.

A notice will follow in the near future to announce implementation of remote and on-site video visitation at the Jackson County Detention Center.

To schedule a visit:

1. www.videovisitanywhere.com or using the Securus Video Visit App available on the Apple Store or Google Play.
 - a. First-time users will need to complete an online registration.
 - b. To complete registration, the visitor must have an email address.
 - c. Each visitor will be required to take a photo along with a government issued ID. Visits cannot be scheduled without completing the registration process.
2. Click the “schedule an onsite visit” button, and find Jackson County Jail under the Missouri state option.
3. Search for the inmate using name or inmate master ID number.
4. Select an available date and time and click “finish”.
5. Upon completion, a confirmation email will be sent containing a personal identification number (PIN). Please print this email to bring to the facility.
6. Visitors must arrive on time for the scheduled visit. Enter the provided PIN into one of the visitation monitors available in the jail lobby and follow the prompts to begin your visit.

All visits, remote and on-site, are subject to monitoring and recording.